



Alberta College of
Speech-Language Pathologists
and Audiologists

Hear. Speak. Connect.

Jurisprudence Course

Module 5 Pre Quiz on Professional Conduct

Handout

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Quiz Questions on Professional Conduct

1. SLPs and audiologists are expected to practice in compliance with the *Health Professions Act, Speech-Language Pathologists and Audiologists Professional Regulation*, other relevant legislation, *Standards of Practice* and *Code of Ethics*.

True False

2. An example of unprofessional conduct is conduct that harms the integrity of the regulated profession.

True False

3. When a regulated member encounters a difficult situation for which they may not have the necessary skills, he or she should do the best they can.

True False

4. Clients are much less likely to file a complaint if they perceive that their service provider cared for, and communicated with, them.

True False

5. Failure to adequately document or chart is a common element in unprofessional conduct complaints.

True False

6. A regulated member has the responsibility to inform a college if employment has been terminated, suspended or the member resigned for reasons related to unprofessional conduct.

True False

7. Complaints against regulated members can be made anonymously using the special College hotline.

True False

8. When a complaint is filed, a formal process is always followed where the regulated member of the profession is charged with unprofessional conduct and a hearing is held.

True False

9. The Complaints Director may appoint an investigator to obtain further information regarding a complaint.

True False

10. The mandate of the Hearing Tribunal is to determine, on the basis of the evidence, whether the SLP or audiologist is competent enough to continue to practice.

True False

Quiz Answers

1. *True* – It is the expectation of the public, employers, other professionals and government that self-regulated professionals provide competent, safe, and ethical professional services.
2. *True* – This includes any type of action that might harm the integrity or reputation of a profession.
3. *False* – It is important that each professional recognize their limitations and when necessary, to seek assistance from a colleague or to refer the client to someone with the appropriate skills.
4. *True* – Poor communication is the root of many unprofessional conduct complaints.
5. *True* – Good documentation practices are the best defense in terms of providing an objective account of what happened.
6. *False* – The employers have a legal obligation to inform the College.
7. *False* – Complaints must be made in writing with the name, signature and contact information of the person filing the complaint.
8. *False* – The Complaints Director will first attempt to have the concerned parties settle the dispute informally by communicating with each other, or through assistance by the Complaints Director, or a neutral third party mediator.
9. *True* – An investigator may be a qualified, unbiased SLP or audiologist, or an independent professional investigator hired by ACSLPA.
10. *False* – The mandate of the Hearing Tribunal is to determine on the basis of the evidence provided, whether the conduct of the SLP or audiologist constitutes unprofessional conduct.