Alberta College of Speech-Language Pathologists and Audiologists

Hear. Speak. Connect.

Patient Relations eCourse

Patient Referral Resources Guide

1. Helplines and Supports
2. Regulated Health Colleges

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Patient Referral Resources Guide

Helplines & Supports

Call **911** if you or someone you know is in immediate danger. Family violence is a crime.

Family Violence Information Line: **310-1818** to get help anonymously in more than 170 languages.

Family violence includes physical, verbal, emotional, financial and sexual abuse, neglect, stalking or being kept from seeing other people or forced to stay in one place.

Call **211**. 211 Alberta is a one-stop-shop that can connect people to virtually any resource that available in Alberta – http://www.ab.211.ca. 221 has excellent resource lists available for the Edmonton region.

Reporting helplines

If you suspect someone is experiencing family violence or abuse:

- **Alberta provincial abuse helpline: 1-855-443-5722** for assistance in more than 100 languages from 7:30 am to 8 pm, Monday to Friday
- **Child Abuse Hotline: 1-800-387- 5437** for help 24/7
- **Protection for Persons in Care Reporting Line: 1-888-357-9339** to report the abuse of an adult receiving care or support services from public funded service providers.
- **Sexual Assault Centres of Alberta**: **1-866-403-8000** is the 24-hour crisis line.
- **Canadian Mental Health Association: 780-482-4357** is their 24-hour distress line.

Health helplines

- **Mental Health Helpline: 1-877-303-2642** for mental health advice 24/7
- **HealthLink:** Call **811** to find health care and get health advice 24/7

Financial supports

- Help with costs to leave an abusive situation – if you need help with expenses and other supports to get to safety and start a new life
- Victims of Crime Financial Benefits program – if you were a victim of a crime in Alberta that you reported to police you may be eligible for an injury, witness or death benefit
- Payment for out-of-pocket expenses related to a crime – if you apply for restitution to have the offender pay these costs

Other supports

Shelters

- Local emergency shelters – for individuals and families escaping family violence or facing homelessness
- Alberta Council of Women's Shelters – a map of member shelters across Alberta

Victim services and legal supports

- Local victim services units – if you need help with restraining and protection orders or other supports for victims of crime
- Local sexual assault centres – if you have experienced any form of sexual violence and need crisis support or counselling
- Legal Aid Services at **1-866-845-3425** – if you need help with legal issues
- Steps to file a restraining order or emergency protection order – if someone has made you afraid for your safety

Indigenous supports

- Native Counselling Services of Alberta – if you need help with court processes or Children's Services, or connecting to youth supports and other community resources
- Alberta Native Friendship Centres Association – if you want to connect with services for people who have been abused or who abuse others
- Metis Settlements Child and Family Services or Delegated First Nations Agencies – if you are a member of either community and need help with supports for your children

Alberta Regulated Health Colleges

Acupuncturists

College and Association of Acupuncturists of Alberta
Phone: 780.466.7787
Fax: 780.466.7251
Email: admin@acupuncturealberta.ca

Audiologists and Speech-Language Pathologists

Alberta College of Speech-Language Pathologists and Audiologists
Toll free: 1-800-537-0589
Phone: 780-944-1609
Fax: 780-408-3925
General inquiries: admin@acslpa.ca

Chiropractors

Alberta College and Association of Chiropractors
Phone: 780-420-0932
Fax: 780-425-6583
Email: office@albertachiro.com

Combined Laboratory and X-ray Technologists

Alberta College of Combined Laboratory and X-Ray Technologists
Phone: 780 438 3323
Email: info@acclxt.ca

Dental Assistants

College of Alberta Dental Assistants
Phone: (780) 486-2526
Toll-Free: 1-800-355-8940 (Alberta Only)
Email: contact@abrda.ca

Dental Hygienists

College of Registered Dental Hygienists of Alberta
Phone: (780) 465-1756
Fax: (780) 440-0544
Toll Free (Alberta): 1-877-465-1756
Email: info@crdha.ca

Dental Technologists

College of Dental Technologists of Alberta
Phone: 780-469-0615
E-mail: membersinfo@cdta.ca

Dentists

Alberta Dental Association and College
Phone: (780) 432-1012
Fax: (780) 433-4864
Toll Free (within Alberta) 1-800-843-3848
Email: reception@adaandc.com

Denturists

College of Alberta Denturists
Telephone: (780) 429-2330
Toll Free: (844) 380-1711
Facsimile: (780) 429-2336
Email:
Registrar/Administrator: registrar@collegeofabdenturists.ca
Complaints Director: complaintsdirector@collegeofabdenturists.ca
Administrative Assistant: reception@collegeofabdenturists.ca

Dietitians

College of Dietitians of Alberta
Phone: 780-448-0059
Fax: 780-489-7759
Toll Free: 1-866-493-4348

Hearing Aid Practitioners

College of Hearing Aid Practitioners of Alberta
Phone: 403-510-1863
Toll Free: 1-866-990-4327
Email: registrar@chapa.ca

Licensed Practical Nurses

College of Licensed Practical Nurses of Alberta
Phone 780.484.8886
Toll Free 1.800.661.5877 (Alberta only)
Fax 780.484.9069
Email info@clpna.com

Medical Diagnostic and Therapeutic Technologists

Alberta College of Medical Diagnostic and Therapeutic Technologists
Phone: 780.487.6130
Toll Free: 1.800.282.2165
Fax: 780.432.9106
Email: info@acmdtt.com

Medical Laboratory Technologists

College of Medical Laboratory Technologists of Alberta
Phone: 780-435-5452
Toll Free: 1-800-265-9351
Fax: 780-437-1442

Midwives

College of Midwives of Alberta
Phone: (403) 474-3999
Fax: (403) 474-3990
Email: info@albertamidwives.org

Naturopaths

College of Naturopathic Doctors of Alberta
Phone: 403-266-2446

Occupational Therapists

Alberta College of Occupational Therapists
Telephone: 780.436.8381
Toll Free in Alberta: 1.800.561.5429
Fax: 780.434.0658
Email: info@acot.ca

Opticians

College of Opticians of Alberta
Phone: 1-780-429-2694
Toll Free: 1-800-263-6026
Fax: 1-780-426-5576
Toll Free Fax: 1-800-584-6896
E-Mail: general@acao.ca

Optometrists

Alberta College of Optometrists
Telephone: 780-466-5999
Telephone Toll-Free in Alberta: 1-800-668-2694
Fax: 780-466-5969
E-mail: admin@collegeofoptometrists.ab.ca

Paramedics

Alberta College of Paramedics
Toll Free: 1-877-351-2267
Fax: 780-417-6911

Pharmacists and Pharmacy Technicians

Alberta College of Pharmacy
Telephone: 780-990-0321
Toll-Free: 1-877-227-3838
Fax: 780-990-0328
Email: acpinfo@abpharmacy.ca

Physiotherapists

Physiotherapy Alberta College + Association
Phone: 1 (780) 438-0338 (Local)
Toll free: 1 (800) 291-2782 (N. America)
Fax: 1 (780) 436-1908
Email: info@physiotherapyalberta.ca

Physicians, Surgeons and Osteopaths

College of Physicians and Surgeons of Alberta
Public inquiries: publicinquiries@cpsa.ab.ca
Complaints (email cannot be used to file a complaint): complaints@cpsa.ab.ca
Main line: 780-423-4764
Main Fax: 780-420-0651
Public Inquiries: 1-800-561-3899 (in Canada)
Complaints: 1-800-661-4689 (in Canada)

Podiatrists

College of Podiatric Physicians of Alberta

Psychiatric Nurses

College of Registered Psychiatric Nurses of Alberta
Telephone: 780-434-7666
Toll Free: 1-877-234-7666
Fax: 780-436-4165
Email: crpna@crpna.ab.ca

Psychologists

College of Alberta Psychologists
Phone: 780-424-5070 or
Toll free in Alberta at 1-800-659-0857
Fax: 780-420-1241
Email: psych@cap.ab.ca

Registered Nurses

College and Association of Registered Nurses of Alberta
Toll free: 1-800-252--9392
Phone: 780-451-0043
Fax: 780-452-3276
General inquiries: carna@nurses.ab.ca
Conduct/complaints: procond@nurses.ab.ca

Respiratory Therapists

College and Association of Respiratory Therapists of Alberta
Phone: 403-274-1828
Toll Free: 1-800-205-2778
Fax: 403-274-9703

Social Workers

Alberta College of Social Workers
Phone: 780-421-1167
Fax: 780-421-1168
Toll Free: 1-800-661-3089