

Alberta College of Speech-Language Pathologists and Audiologists

ACSLPA Perspectives: Private Practice – What Members Need to Know

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Objectives

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Private Practice FAQs

Professional Decision-Making Framework

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Key Practice Area Considerations





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Private Practice FAQs

https://www.acslpa.ca/wp-content/uploads/2023/09/2023-09 Private-Practice-Start-Up.pdf

Any special ACSLPA requirements to go into private practice?

None

- No specific ACSLPA requirements
- Any member holding a valid ACSLPA practice permit may engage in private practice
- No minimum amount of time in practice or clinical experience required
- Make sure your ACSLPA member profile information is up to date
- Ensure your competence is up to date if transitioning to new practice areas, client ages, setting, etc.



Do I need a business license?



- As per the HPA, ACSLPA regulated members are:
 - NOT required obtain a municipal business license to practice their profession
 - NOT required to incorporate a private practice
- Accountant/ lawyer/ municipality will be the best source on information on business licenses and structure



What about insurance?



- All regulated members must have their own professional liability insurance
 - Minimum \$2 million liability coverage
 - Minimum 2-year extended reporting period
- Other types of insurance are available to private practice owners
 - Not required by ACSLPA
 - See your insurer for best options for you and your business.

https://www.acslpa.ca/professional-liability-insurance-moreinformation/



Any thoughts on social media for business?

Regulated members may advertise on social media/use social media for business, provided they:

- Do so in compliance with all relevant standards of practice and the ACSLPA Code of Ethics.
- Maintain professional boundaries, integrity, and client confidentiality *at all times*.

Good idea to:

- Maintain separate business and personal accounts.
- Develop a social media plan/approach
- Review <u>Standard 4.5 Advertising and</u> <u>Promotional Communications</u>



See ACSLPA's Social Media Professional Predicaments series here:

https://www.acslpa.ca/members-applicants/practiceresources/professional-predicaments/





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Professional Decision Making

Can I? Should I?





Decision making in private practice



No employer policy to rely on

- The buck stops with you!
- You need to know the relevant College requirements, legislative, rules and policies

Competing obligations

 Potential for conflict of interest between personal and professional interests

Additional aspects to think about

• Fees and billing, HR, advertising, materials management, etc.



Decision-making



Adapted from Eadie & Charland (2005); Kenny et al. (2010)



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Tip – Know Where to Find the Correct Information

- Just because someone said it, doesn't mean it's true!
 - Members are obligated to know <u>current</u> professional <u>and</u> legal requirements
- Be sure to check with ACSLPA for most up to date information on professional requirements
 - Call/email your profession's advisor
 - Check <u>www.acslpa.ca</u>
 - Be mindful of limits of ACSLPA's mandate
- Be sure to keep up to date with legal requirements
 - Research!
 - Have advisors available to help you

Tip – Think About 'Reasonableness'



There are many ways to accomplish the same task



What would a **reasonable** clinician do?

When in doubt, contact the College!

Tip – Find a Network

- Professional isolation is a risk to practice
- Wellness risk?
- Need opportunities to
 - Ask questions
 - Problem solve
 - Get professional and clinical advice
 - Stay current on research and resources
 - Vent!



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Key Practice Areas to Consider

Fees and Billing

- As per ACSLPA Standard of Practice <u>4.7 Fees and Billing</u>, clients can expect:
 - Fees for products/services are transparent
 - Billing is accurate
 - To be informed of fees schedules prior to delivery of services **Be sure to familiarize yourself with this standard!**
- Make sure you know the framework and requirements for billing if contracted by organization to provide services (e.g., FSCD, AADL, DVA, AADL, NIHB)





Termination of Services

- Early, unplanned, or unexpected termination of services may turn into a challenging experience for the professional and the client.
- Service discontinuation *must be handled ethically*. Think about:
 - Discharge planning (facilitate client participation in post-discharge care, referrals, etc.)
 - E.g., assisting client to find another practitioner (e.g., ACSLPA 'Find an Aud or SLP' tool, 2-3 names for follow up, file transfers)
 - How decision is communicated to client (explain reasoning, discuss next steps)
 - Adequate notice of termination (client has sufficient time to arrange for service continuity)
 - Documentation (reason for discharge, discharge planning activities) <u>Professional Predicament - Considerations When Discontinuing Services</u>





Documentation

Documentation is a <u>critical</u> aspect of a healthcare professional's responsibilities

- Serves as legal and professional record of services provided
- Critical for meeting ethical responsibilities of transparency, accountability, and continuous improvement in your practice



Privacy and Confidentiality





ACSLPA Standards of Practice outline minimum requirements for privacy and confidentiality

Another <u>critical</u> responsibility for regulated members

Apply to all client data, including financial records

Review

Standard 2.2 Privacy/Confidentiality

Standard 4.3 Documentation and Information Management



Managing Difficult Conversations -Communication & Informed Consent

Respecting autonomy

Professional Responsibility

Think about: Open communication Collaborative decision making Informed consent process



Client Centered Care



See:

- <u>ACSLPA Code of Ethics</u>
- <u>Standard of Practice 1.1</u> <u>Client Centered Service</u>



Human Resources Management

- ACSLPA has minimum requirements for human resources management
 - Applies to any employees and contractors
 - See Standard 4.6 Human Resources
- Inclusive HR management → respectful, sensitive, responsive, and accommodating management
 - Cultural and linguistic diversity
 - Neurodiversity
 - Disability

Power dynamics Cultural humility Self-reflection



Closing a Practice



Considerations when opening a practice also apply to closing a practice

- Website
- Accounting
- Legal
- Record keeping



References and Resources

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 Please note we cannot answer practicespecific ethical questions during this question period

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Please take our (1 minute) survey



